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PRESS RELEASE
FOR IMMEDIATE RELEASE
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CDG ANNOUNCES MBS 5.0 BILLING AND SUPPORT SOLUTION

Champaign, IL – Communications Data Group (CDG) is pleased to announce the recent release of MBS 5.0, CDG’s modular customer care, billing, trouble, plant, provisioning, and task management system for telecommunication service providers. MBS 5.0 features enhancements to dispatch functionality, scheduling calendars, job communications, and mobile version functionality, as well as new quick pay features, and client-defined custom search and menu options.

The MBS 5.0 release represents a major enhancement to CDG’s already robust and highly flexible B/OSS consumer and enterprise management solution. As Mike Chalk, Vice President of Product Development, points out, “With MBS 5.0, we have greatly enhanced the workflow and scheduling capabilities and the remote ‘in the field’ accessibility of the system, which will help our clients improve their operational efficiencies. The new interactive scheduling calendar, for example, dramatically transforms the way clients can interact with jobs individually and view jobs on a larger scale within a region, department, or the company as a whole.”

The new and enhanced features in MBS 5.0 also further cements CDG’s reputation for client-focused development. According to CDG’s President and CEO, Bob Labonte, “MBS 5.0 is filled with features that are the product of client involved development. At CDG, we focus on engaging in dialogues with our clients to go beyond just the ‘How-to’ and get to the ‘What’s next’.”

About CDG: CDG offers scalable, accurate billing and operational support solutions for voice, video, and data for retail and wholesale telecommunications carriers and service providers. Options include: BDS, Interconnect, CABS, Mediation, Customer Care, Network / Plant, Trouble, Service Provisioning, E-Care, Task Management and third-party financial, mapping and facilities management products. Service bureau, hosted and licensed options are available. Visit our website at www.cdg.ws to learn more.

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